

**Mt. San Antonio College
Information Technology Advisory Committee
Group Memory
May 3, 2021**

Fawaz Al-Malood	Rich Lee X	Richard Patterson X	Guest:
George Bradshaw	Mark Lowentrout X	Robert Stubbe	Guest:
Michael Carr X	Anthony Moore X	Joe Vasquez X	Guest:
Kelly Coreas X	Jai Mehta X	Student Rep 1	Guest:
Maribel Gonzalez X	Jean Metter X	Student Rep 2	Kate Morales (Notes)

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
1. Welcome	Anthony welcomed everyone to ITAC.	Information only.
2. Review April 2021 Memory	The April 2021 memory was reviewed and approved.	The memory will be posted to the ITAC website.
3. IT Preparation: Return to Campus	<p>Michael shared a return to campus update. IT teams are checking all campus computers. They are turning them on so they can be updated and patched. They also include copiers in this process. Michael explained that computers would 'fall off the network' because they have not been connected in a long time, so technicians add the lab and office computers back to the Mt. SAC network. Michael reported that Instruction managers and some support staff are returning to campus on June 14. His team coordinates with the various divisions to ensure they will have the technology they need to return to their offices. There is also a Smartsheet that is tracking return dates so IT can reach out to each area and ensure their technology is ready. While these IT teams are checking out each computer, they are also getting an inventory to plan for the ongoing, five-year computer replacement cycle.</p> <p>Michael also reported that CIS faculty recommended several students, and IT is interviewing them for a couple of part-time student positions to assist with return to campus work.</p>	Information only.

<p>4. Student Email Platform</p>	<p>Students are currently on the Google platform for email. IT is in the process of removing Gmail accounts for students that have not registered for a class in the last five years. There is an ongoing issue with the College's Google tenant due to @student.mtsac.edu and @mtsac.edu being on the same 'level.' This is a violation of Google's terms of service. IT is working with a vendor to fix this setup issue. Google has been gracious about the College's compliance issue, but it does need to be fixed. Once this issue is resolved, the FCLT and IT are exploring moving students to O365. This would move student accounts to the same platform as faculty accounts and allow for Canvas integration. The FCLT is working on a survey asking faculty and students where they store files that they use in Canvas. Files stored in Google Drive and then linked from Canvas would break if the Google platform is no longer used. The FCLT will be using the survey to gauge how much of an issue this could be and who may need assistance with moving files. Jai indicated that she stores everything in 3CMedia since it has unlimited storage.</p>	<p>This topic will be on a future ITAC agenda for continued discussion. IIC.</p>
<p>5. Other Items</p>	<p>Jean shared that at the last Academic Senate meeting, a student commented encouraging faculty not to stop using Canvas when in-person classes resume. Students have come to rely on many Canvas features like reviewing course content and the grade book. Jean indicated that she would continue to offer office hour appointments over Zoom for students who can't attend in person. She stated that she finds Zoom sessions are great because she can share her screen with a student and demonstrate how to do something. She will share this student's comment at the next DLC meeting.</p> <p>The next meeting is on June 7 at 2:30 pm via Zoom.</p>	<p>Please forward agenda items to Anthony, Jai, or Kate.</p>
<p>Accreditation Standards IIC: Student Support Services IIIC: Technology Resources</p>		